

## Cancellation Policy

Please provide 48 hours' notice should you wish to cancel or reschedule your appointment. We require this notice as we will have blocked out space in our calendar for your appointment and in order for us to refill your cancelled or rearranged appointment, 48 hours gives us a chance to do this from our waiting list.

Appointments cancelled or rearranged after this period of notice (48 hours) will be charged at the full session rate. If an appointment is rescheduled at the time of cancellation within the same week, no cancellation charge will apply, this is dependent on availability of appointments.

We understand that sometimes there are immediate events that happen which can mean a cancellation at short notice, and exceptions can possibly be made for these, unless a regular occurrence.